



How to prepare and what to bring to your appointment and fee sheet

Welcome!

Your appointment

Please return the Patient Medical Information Form to the Clinic by email (preferred), post or fax well before your appointment. The earlier you can return this information, the better we can allocate appropriate time and be prepared for your appointment.

Printed pathology test results (blood tests, etc), radiology films and/or CDs of any radiology scans together with their accompanying typed reports, can be forwarded to the Clinic prior to your appointment. **All radiology films and CDs should have their corresponding typed reports attached.** If you post radiology films, please pack them in a way so that they arrive undamaged in transit.

If you post items to the clinic, **please only use registered or express post** and retain the tracking number of each item.

If you have not posted these medical records in advance of your appointment, then **please bring them with you on the day of your appointment.**

Please also bring with you all other printed laboratory test results, current and previous. Bringing this information with you may be very important for being able to make a comprehensive assessment during your appointment.

All medical records are stored securely. Please see our Privacy Policy for more information.

For your appointment, please wear loose comfortable clothing. Cotton pajamas are provided if needed, and you will be able to change at the Clinic in private.

Please be ready to remove all metal from your body: watch, jewelry, all rings if possible, bras with metal underwire, belts with buckles etc. If rings or body piercings cannot be physically removed then these may be taped over temporarily with a very small electronic component at the Clinic that will be removed entirely before you leave and will not damage the body or the metal item in any way.

Please also avoid skin moisturizing or tanning creams. Make-up and nail polish might also need to be removed.

Please bring all current medications, herbs and supplements that you are taking—the actual tablets, powders, liquids and capsules.

The Clinic aims to run on time and makes strong efforts to achieve this. However,

medicine and health are complex matters, and because not everything and every eventuality can be predicted in advance, we request your patience and respect if you have to wait a little time for your appointment. Equally, please be assured, that if we need extra time in order to complete the planned consultation and determine (and implement as appropriate) the best suggested course of treatment for you, you will also receive this extra, full attention.

Fees

We are a zero subsidised, highly specialized, privately run facility. The Clinic uses and maintains a unique set of advanced diagnostic equipment unavailable anywhere else in Australasia and wider area. There are considerable costs involved in the purchase and maintenance of this equipment.

In addition, the unique nature of the Clinic means it requires an ongoing, small-scale research and development program of custom electro-medical equipment, with its associated costs. We have so far directly helped produce new electro-medical equipment now used regularly with very good success. Further equipment is also being developed. The aim of this development program is to provide advanced treatments to patients in terms of speed and effectiveness of outcomes.

The fees of the Clinic therefore reflect its overall costs involved in operating in this unique situation.

Fee schedule effective from August 2016

Fees are payable in full on the day of the appointment unless special arrangements are agreed otherwise in advance.

Consultation Fees are based on rounded-up, quarter hourly rates and include both Richard Malter's fees and the second Assistant Practitioner working with him:

- **Consultation Fee** that may include examination and treatment applications: hourly rate \$197.
 - **Consultation Fee** hourly rates are also applied for preparation, monitoring and evaluation performed during the course of an **Extended Treatment** in the Clinic Treatment Room, if performed, and only with prior explanation and consent of the patient.
- If performed, **Extended Treatment** in the Clinic Treatment Room is charged at an hourly rate of \$45-\$75, depending on the type of treatment.
- **Electromedical Device Rental** per device, if given only with full prior explanation and consent: \$35-85 per week, depending on which device and equipment is provided.
 - **Electrodes** provided for use with any **Electromedical Device** applied are charged separately and in addition to the **Electromedical Device**, as needed. **Electrodes: \$10-17 each depending on size**. Often, many Electrodes are needed if an **Electromedical Device** is taken home for extended use, up to 2 Electrodes every 24-72 hours.

- For some involved medical conditions, such as “cancers”, extra short-lifetime laboratory test sample costs are incurred by the Clinic. In this cases, an additional, single **Test Kit Fee** is added to the **Consultation Fee**: \$25-\$65.
- **Supplement Prices** if given, only with full prior explanation and consent: costs are specific to product. All retail purchasable supplements in Australia are given below RRP.
- **Other Items** if given only with full prior explanation and consent: electromagnetic shielding items, etc: specific to the product.
- A 2% surcharge is added to all credit and debit card payments of **Consultation Fees**.

Although it is impossible, and we can never give any promises or guarantees about outcome of any treatment, protocol or course of treatments, we will be sincerely dedicated to make every possible effort to the very maximum of our capabilities to assist you as speedily as possible.